

Your Rights

Australian laws respect the rights of people with disability and older people.

The laws say you:

- Should be included in community life
- Have the same rights as all other Australians.

This document tells you about your rights.

What are your human rights?

You should be:

- Safe in your home and anywhere else
- Treated with respect
- Part of your cultural community
- Able to access a doctor if you need one.

What are your rights?

You should be able to:

- Participate in your religion
- Express your sexuality and gender identity
- Communicate in your preferred language.



When **working with Brain Buddy** and other providers, you **also have rights**.

Your Rights

You have the right to:

- Receive **safe and quality services**
- Tell us what you want and be listened to
- Choose the type of support worker you want
- Make your own choices and decisions.

You also have the right to:

- Be safe
- Get help when you need it
- Try new things and take risks.

How does Brain Buddy respect your rights?

Brain Buddy will:

- Keep you safe
- Show you respect and respect your privacy
- Treat you well
- Help you make your own choices
- Listen to you
- Involve your family, advocate and other support carers (if you want us to).

We will also:

- Ask you to tell us **what supports you want** and the **type of worker you need and want**
- Keep your **personal information private**.

Your Rights

We can also help you find an advocate if you need one.



You can safely:

- **Make complaints** and provide feedback to us
- Tell us you want to use another provider.



We will **follow your instructions**. If we believe you may get hurt, we will talk to you or your advocate/family about the risks involved to make sure you can make an informed decision to help keep you safe.



We also make sure our support workers follow our **Code of Conduct Agreement**



You can contact us on:

03 9851 8200

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